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## Residential Pool Services

### AQUANICARE PLATINUM

The ultimate in worry-free pool service! **Aquanicare Platinum** is the complete service and maintenance package designed to make you forget about maintaining your salt-water or chemical pool. Leave everything to us... our team of trained technicians will tend to your pool from opening to closing. The **Aquanicare Platinum** package includes:

- Aquanicare Opening Service
- Water balancing
- Salt start-up (for salt pools)
- Pool cleaning service from open to close:
  - Once-a-week off-season cleanings after open
  - Twice-weekly maintenance service during the regular season
  - Guaranteed Friday cleanings (Thursdays if holiday)
  - Daily weekday maintenance visits at peak times: after opening, in spring (helicopters), hot weather, after storms, in the fall (leaves), after emergencies. Daily visits may include emptying baskets, adjusting chemical levels, brushing & vacuuming if required
  - Once-a-week off-season cleanings until closing
- Priority cleanings for events
- Salt cell cleaning (for salt pools)
- Cartridge filter cleaning
- Minor repairs, parts & water bags included
- Priority service for large repairs and installations
- Aquanicare Closing Service
- Offsite storage of winter cover
- Offsite storage of salt cell
- Extra options:
  - Optimizer Plus
  - Liquid Solar Blanket
  - Organic Waste Control

### AQUANICARE SUPREME

**Aquanicare Supreme** is a complete pool service and maintenance package for your salt-water or chlorine pool. **Aquanicare Supreme** combines our most popular services into one, complete package, and provides great value by including:

- Aquanicare Opening service
- Water Balancing service
- Salt Start-up service (for salt pools)
- Twice-Weekly Maintenance service
- Salt cell cleaning service (for salt pools)
- Cartridge filter cleaning service
- Service Credit: up to \$200 credit on labour
- Aquanicare Closing service
- Offsite Storage of winter cover
- Offsite Storage of Salt Cell

**Extra Options, Off-Season Maintenance, and Additional Cleanings are available at extra cost.**

### AQUANICARE Opening & Closing

Ensure that your pool is well protected over the winter with the **Aquanicare** Opening & Closing service with winter cover management, featuring our **Clean Pool Guarantee**. Using a solid winter cover will protect your pool surface and paint from leaves and other debris which can cause stains. Your pool will stay cleaner and last longer!



During **Aquanicare Opening** our technicians will:

- Remove leaves & debris from the winter cover
- Pump out water from above the cover
- Remove the winter cover
- Store the winter cover in **your shed/garage**
- Install pool accessories
- Assemble the filtration system
- Activate the pool equipment
- Verify heater connection (*start upon request*)
- Perform inspection for potential problems
- Apply *premium* opening chemical products
- Perform maintenance visits until the pool is clean (*up to 3*)

**Water balancing, Salt System Start-up, Additional Cleanings and Parts available at extra cost.**

During **Aquanicare Closing** our technicians will:

- Lower the water level
- Remove the jets (up to 4)
- Winterize the skimmer (1)
- Evacuate plumbing lines with compressed air
- Apply antifreeze in all lines
- Install winter plugs
- Empty and winterize the heater
- Remove the ladder (1)
- Remove the lights (up to 3)
- Supply bags for accessories and attach to filter
- Add *premium* closing chemical products
- Install the winter cover

**Additional water bags available at extra cost.**

### Basic Concrete Pool Opening & Closing

During basic concrete pool opening our technicians will drain your pool, acid wash the surface, install your pool equipment, re-assemble and activate the filter system, start the pump, check heater connections, inspect for any problems, and apply *basic* opening chemical products.



**Water Blasting, Painting available at extra cost.**

During closing our technicians will: lower the water level, remove all pool accessories, winterize the skimmer, remove water from plumbing with compressed air, apply antifreeze in all lines, install winter plugs, winterize the heater, and add *basic* closing chemical products.

### Basic Vinyl Pool Opening & Closing

During basic vinyl pool opening our technicians will: install your pool equipment, re-assemble and activate the filter system, start the pump, check heater connections, inspect for any problems, and apply *basic* opening chemical products.

**Pumping, Cleanings, Cover Removal, and Parts are available at extra cost.**

During closing our technicians will: lower the water level, remove all pool accessories, winterize the skimmer, remove water from plumbing with compressed air, apply antifreeze in all lines, install winter plugs, winterize the heater, and add *basic* closing chemical products.

## Regular Maintenance Service

Our trained technicians will brush sides and steps, vacuum the bottom, skim the surface, clean skimmer and pump baskets, check system pressure and backwash accordingly, test the water chemistry, and make necessary adjustments. Some cleaning services are performed using our own unique, specialized equipment, featuring the Aquanica Powervac.

**All chemical products (chlorine, salt, balancers, and shock) are included**, so there is no more need to purchase or store hazardous pool chemicals in your home.

**Salt water pools** benefit from our Ocean Salt program, which delays corrosion, increases bather comfort, increases sanitizer efficiency through protection from UV rays, enhances the efficiency of the salt generator system, and minimizes scale build-up.

A *Water Balancing Service* (and *Salt Start-up* for salt pools) **must be** reserved in order to qualify for this "products-included" service.

There are two maintenance services available: **Twice-Weekly Maintenance** and **Weekly Maintenance**.

### Twice-Weekly Maintenance

The *Twice-Weekly Maintenance Service* includes a total of 30 visits (Monday/Thursday or Tuesday/Friday).

### Weekly Maintenance

The *Weekly Maintenance Service* includes a total of 15 visits (Wednesdays). **Clients are expected to maintain chlorine levels and to perform some cleaning between our visits.**

**Extra Options, Additional Cleanings, Decontamination Treatments, and Stain Treatments are available at extra cost.**



## Our Service Season

Our opening service season runs for 6 weeks from the second week of April until Victoria Day weekend.

Our regular maintenance service season runs for 15 weeks from Victoria Day weekend until Labour Day weekend.

Our closing service season runs for 8 weeks from Labour Day weekend until end of October.

## Off-Season Maintenance

To complete your *Aquanicare Supreme* service, or to complement your *Maintenance Service*, you can book additional *Off-Season Maintenance* cleanings (**at once a week**) at the time of your contract signing.

Use our *Off-Season Service* to maintain your pool from the date of your pool Opening to the start of your *Maintenance Service*.

Use our *Off-Season Service* again to maintain your pool from the end of your *Maintenance Service* to the date of your pool Closing.

## Vacation Cleaning

When you need to go away for a little while, or if you just need some extra help with the pool, you can book our Vacation Cleaning service (**once a week**) for any weeks within our season.

## Water Balancing

The Water Balancing service addresses the alkalinity, hardness, and pH balance of your pool water to maintain optimum water quality. It includes a one-time application of balancing products, testing, and adjustment.



## Salt Start-up

The Salt Start-up service includes the re-installation of your salt cell, inspection of your equipment, up to 300 kg of salt, system start-up, and verification of your salt system.

## Extra Options

When you take any maintenance service, enhance your pool experience with one of our *Extra Options*:

### Optimizer Plus

Make your pool water feel soft! Optimizer Plus improves bathing comfort and enhances chemical effectiveness providing superior water quality. It will not evaporate and is not destroyed by the ultra-violet rays of the sun.



### Liquid Solar Blanket

The Liquid Solar Blanket is a safe, biodegradable product that can greatly reduce heat loss. It floats on the surface of your pool forming a pool-friendly invisible cover which acts as an evaporation inhibitor. The Liquid Solar Blanket will reduce water evaporation by up to 50%, which accounts for 90% of heat loss from a pool. You will notice increased heat retention in your swimming pool and reduced heating costs!



### Organic Waste Control

Ultra Cleanse is our weekly-use product for algae control and the removal of organic contaminants (oils/grease) for beautiful, sparkling water. It works by removing the phosphates to starve algae, while powerful enzymes digest oils and grease to clean the water and pool surfaces. It also works continually to keep the filter media free of organic contamination.

